

ANNUAL PASS

Friends of the Farm: terms and conditions

Friends of the Farm is our annual pass, giving you a year of hands-on visits to Kiwi Valley. Come back through the seasons and make more memories together.

Your pass

- Your pass is valid for 12 months from the day you join.
- Passes are non-refundable and non-transferable. One family per pass.
- Please show your current pass at reception each visit.
- Only the people named on the pass can use it. A flexible pass can be used by any one adult. If someone not named on the pass tries to use it, the pass will be cancelled.
- Passes are valid for entry during normal opening hours only.
- Friends you bring get 15% off their entry.
- Annual passes can be used alongside a booked group visit, such as a school visit.
- Get 15% off birthday parties. Pass holders attending a party are free, as long as the party's minimum of 8 paying children and 2 paying adults is met.
- Other discounts and vouchers can't be combined with your pass.
- Pass holders must follow our standard terms and conditions.

Standard terms and conditions

- Ages: adults 15 years +, children 5–14 years, preschoolers 18 months–4 years, babies under 18 months, seniors 65 years +.
- Everyone enters through front reception and pays any applicable fee.
- Last entry and closing times are shown on our website and change from time to time.
- Visitors enter the farm park at their own risk. We accept no liability for injury, damage or loss to vehicles or people.
- We may close the park, or change opening hours, at any time and for any reason, including safety. We're not liable for any loss or expense this causes.
- We close for about 2–4 weeks each year. Dates are posted on our website.
- Please stay out of areas marked "No entry" or "Staff only" unless a team member is with you.
- Children must be supervised at all times by a responsible adult aged 16 or over.
- Please don't bring animals to the farm, except assistance dogs.